

# Stakeitback Privacy Policy

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## About Stakeitback

Stakeitback is a Web app to fund small-scale social businesses by selling stakes, on a no-refund and no-cancellation basis, redeemable for the original purchase price plus a fixed amount when the business meets a target. More information about our service including our contact details can be found at our website [www.stakeitback.com](http://www.stakeitback.com).

## Information we collect

We collect certain information about you when you use Stakeitback, including:

- Information you provide about yourself in order to use features of Stakeitback
- Questions, queries or feedback you leave
- Reviews you make of projects
- Projects you include in your account
- Stakes that you purchase
- Actions and interactions for projects and stakes that you own
- Technical information about your visit, such as details of which web browser you use
- Information on how you use the site, via cookies and page tagging techniques

This allows us to:

- Support your projects
- Help you identify and support projects by others
- Provide you with information about projects and stakes
- Respond to questions that you ask us
- Improve the Stakeitback service
- Anonymise and aggregate information as open data to help project owners and other stakeholders improve the places, spaces, services, groups and activities available to their communities

No card details are stored.

## Where your data is stored

We store your data on our secure servers in the UK and elsewhere, where it could be viewed by our staff or suppliers (except for your password – this is stored using one-way encryption, so we can match it with what you enter when signing in, but not view it).

## Keeping your data secure

Transmitting information over the internet is never completely secure, so we can't guarantee the security of your data. Any data you transmit is at your own risk. However, all traffic to/from

Stakeitback is encrypted, and we have procedures and security features in place to try and keep your data secure once we receive it.

## **Disclosing your information**

Neither we, our staff, or our suppliers will ever share your personal data outside of community healthcare services without first obtaining your explicit consent, unless for administrative purposes (such as backup/recovery) or we have a legal obligation to do so (for example, where we must exchange information with government departments for legal reasons).

## **Contacting you**

The only times we will contact you are when you ask us to or if we have reason to believe that otherwise you would be at risk in some way.

## **Your rights**

To see, update and delete the information that we hold about you, sign in.

## **Links to other websites**

Stakeitback contains links to and from other websites. This privacy policy only applies to this website, and doesn't cover other websites that we link to.

### **Following a link to another website**

If you go to another website from this one, read the privacy policy on that website to find out what it does with your information.

### **Following a link to Stakeitback from another website**

If you come to Stakeitback from another website, we may receive personal information about you from the other website. You should read the privacy policy of the website you came from to find out more about this.

## **Further information**

Contact us by email at [stakeitback@gmail.com](mailto:stakeitback@gmail.com).